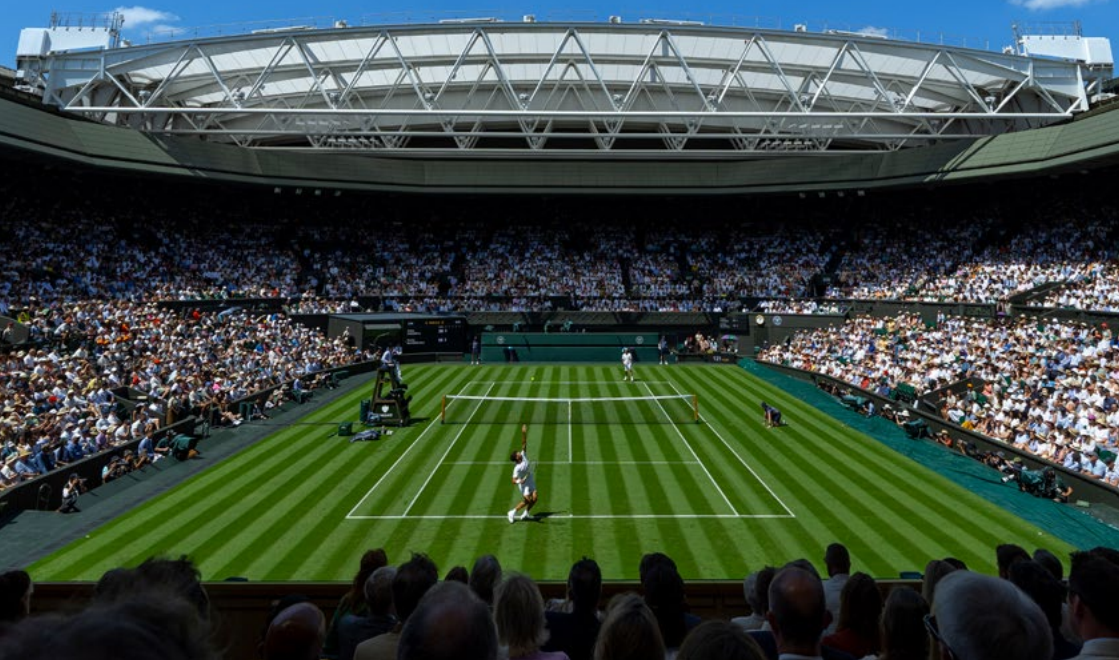




ACCESSIBILITY GUIDE

29 JUNE - 12 JULY 2026





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- 1d 1 3 5 7 11a 12 13**
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General Information

Contact Information

If you wish to arrange support for when you arrive at The Championships, please call **020 8944 1066** or email **accessibility@aeltc.com** at least one week prior to your visit.

Accessibility Services Kiosk & Accessibility Team

The Accessibility Services kiosk is located outside the southwest corner of Centre Court. A member of the team will also be located at the Information Point opposite Gate 3. The team can answer any questions and you can collect access resources.

We offer a dedicated Accessibility team who are able to support guests with physical or hidden disabilities.

Arrival

All entrance gates are step-free. Please have your ticket ready in the Wimbledon App along with accompanying photo ID.

Quiet Gate

We do not have a dedicated quiet gate, however Gate 13 is the quietest general ticket holder gate if you are not able to stand in crowded queues.

Please be prepared to have your bag searched upon entry. A list of items that are not allowed in the Grounds can be found at:

www.wimbledon.com/en_GB/atoz/safety_and_security.html

Tickets

Pre-purchased tickets must be downloaded onto the Wimbledon App.

The Queue

The Queue is available for guests wishing to buy tickets on the day. Guests unable to wait in a queue, due to access requirements, may wait in our Accessibility Waiting Area in Wimbledon Park. Guests wishing to use this area should make themselves known to the stewards at the Queue Welcome area. Queue rules still apply and guests using this area will need to wait for their queue card number to be called. Due to limited space, only one companion per guest will be permitted to wait in this area unless young children are included in the group. The Accessibility Waiting Area can be accessed via the main gate in to Wimbledon Park.

For guests accessing Blue Badge parking in Car Park 6, there is a buggy, available to transport guests to the Accessibility Waiting Area.

Resale Tickets

Resale tickets for Centre Court, No.1 Court and No.2 Court are available each day from the Ticket Resale kiosk located in Parkside (east side of No.1 Court).

Those requiring accessible resale tickets should visit the Ticket Office at Gate 3 to purchase resale tickets. Registration for Resale Tickets starts at 10am with ticket sales opening from 3pm.

Step-free Routes

A step-free route through the Grounds is signified on the map.

Lifts are available for the upper levels of Centre Court.

Please note that due to the nature of the Grounds some of the site has a steep incline as signified on the map.

Assistance Dogs

Certified Assistance Dogs that are trained by members of Assistance Dogs (UK) are welcome to the Grounds and the Show Courts.

The Orchard at the top of The Hill is the dedicated spending area.

Food & Drink

Free bottle refill points are available throughout the Grounds. There is also a wide range of food & drink available to purchase which includes vegetarian, vegan and gluten-free options. Find out more at:

www.wimbledon.com/en_GB/foodanddrink/index.html

Quiet Spaces

A Quiet Room where guests can escape the crowds around the Grounds is available, located in the West Hall of Centre Court opposite Gangway 104.

A Family Room is available located in the Southern Village, close to Gate 11a, should you require a place to feed young children or relax away from the crowds. Sensory facilities and equipment will also be available in this space.

Pharmacy & First Aid

The Pharmacy and a First Aid point are located within Parkside, on the east side of No.1 Court, near Gate 3. First aid at The Championships is provided by London Ambulance Service and Enhanced Care Services.

If you need to bring any specialist medicines or medical equipment to manage a medical condition, please email accessibility@aeltc.com.

Payments

We are a cashless event, so please bring a credit or debit card.

Seating

If you have specific access requirements for seating please call **020 8944 1066** in advance of your visit and we will endeavour to provide suitable options.

If, you find your seat does not meet your access requirements upon arrival, please visit the Ticket Office located at Gate 3. We will always aim to provide an accessible solution, if one is available.

Access Resources

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Amex Radios

Amex Radios provide live broadcast updates of action during The Championships and are available at programme kiosks around the Grounds. Guests with visual impairments can collect an Amex Radio free of charge from the Accessibility Services Kiosk.

Accessibility Lanyards

At Wimbledon, we understand that not all disabilities are visible. We have sunflower lanyards available from the Accessibility Services Kiosk, which can be worn to signify to staff that you may need additional assistance during your visit.

Large Print

A large print copy of this booklet and the accessible map are available to collect from the Accessibility Services kiosk and online at:

www.wimbledon.com/en_GB/atoz/accessibility

Induction Loops

There are induction loops located at key points around the Grounds marked on the map.

Accessible Toilets & Changing Places

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Locations

Accessible toilets are located throughout the Grounds and are marked on the map signifying left-hand (LH) or right-hand (RH) transfer.

There are two changing places facilities onsite. They are located adjacent to Court 18 on St Mary's Walk and to the south of No.2 Court next to the Southern Village Larder.

RADAR Keys

Accessible toilets and changing places require a RADAR key to access them. RADAR keys are available from the following locations:

- security staff at the entrance to the Grounds.
- the Accessibility Services Kiosk.
- Information Points.

Wheelchairs & Mobility Scooters

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Accessible Court Seating

Reserved spaces (ticket holders only) are available for wheelchair users on Centre Court, No.1 Court and No.2 Court.

Reserved and unreserved spaces are available for wheelchair users on No.3 Court. There are unreserved wheelchair spaces on all other courts.

Wheelchair & Mobility Scooter Charging Points

Electric scooters and wheelchairs can be charged at the charging points located in the North East Hall and North West Hall of Centre Court.

Wheelchair & Mobility Scooter Parking

A limited number of parking spaces for mobility scooters are available inside the Grounds. These are shown on the map.

Folding wheelchairs may be left in the designated space at Gate 4 if arranged with a steward or uniformed security officer.

Wheelchair Hire

Unfortunately we do not provide wheelchair hire at our Grounds.

Accessibility Survey

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Following your visit, you will receive an email with a survey to complete online. We would really appreciate you completing this so we can continually improve our accessibility programme.



**WE LOOK FORWARD
TO WELCOMING YOU
TO THE CHAMPIONSHIPS**